Quality, Environment and Energy Policy

Tuberías y Perfiles Plásticos, S.A.U. & Plásticos Ima, S.A.U.

The corporate objective of **Tuberías y Perfiles Plásticos, S.A.U.** and **Plásticos Ima, S.A.U.** (hereinafter, TUYPER), is that of **manufacturing and marketing integrated systems of pipes and fittings for pipelines and conduits**. Aware of the increase in customer expectations with regards to the levels of quality, delivery time, cost and safety, as well as the increase in energy costs, and seeking to maintain and become increasingly competitive in the market, knowing that its activities may generate an energy and environmental impact, the company defines its **Quality, Environment and Energy Policy** with the primary objective of adequately meeting its customers' needs and preserving the natural setting in which its activities are carried out, thus guaranteeing TUYPER's good health and continued existence.

Therefore, this Policy shall be based on the principle of

"quality is not controlled, it is produced",

so that the rule of

"doing things right the first time",

as well as preserving the environment following the premise of

"preventing instead of correcting",

together with the improvement of energy performance considering that

"the best energy is the one that is not consumed",

must be everyone's objective within the organisation, regardless of their function, turning into a collective task in which all personnel must be involved.

For this reason, the company believes that its obligation is to guarantee full customer satisfaction, as well as the use of natural and energy resources without compromising the preservation and development of the natural environment, by means of the following general guidelines:

- Include energy and environmental considerations throughout the entire process of developing new installations, from planning and execution, up to implementation, as well as in the purchase and acquisition of products and services which have an impact on energy performance.
- Encourage the active involvement of all of TUYPER's personnel, promoting continuous improvement and their sense of responsibility towards quality, the environment and improving energy performance.
- Analyse information on a permanent basis, both the internal one and the one gathered from clients and suppliers, in order to prevent errors and continuously improve the services provided by TUYPER, together with the company's energy and environment development.
- Control the energy and environmental impact of procedures to prevent or minimise any form of pollution derived from the company's activities.
- Achieve full customer satisfaction, providing products and services which fulfil the requirements and specifications established in quality standards, complying with the applicable energy and environmental legislation at all times, as a minimum reference standard for improving their management and performance, meeting the established deadlines and at a reasonable cost.

The internal responsibility for carrying out this policy shall fall upon the organisational structure, counting on the involvement of all the personnel. For this reason, the management commits itself to providing the necessary personnel and resources for its implementation.

Signed:

TUYPER

Víctor Doctor Peral
Managing Director TUYPER
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